



September 14, Bloomington - Minneapolis South Doubletree Hotel!

## All Aboard the Retail Roller Coaster

The retail roller coaster has been delivering thrills and chills since the pandemic began in 2020. Grocers and quick-service restaurants were thrilled by the increase in demand. Malls and full service restaurants were chilled by a drop in foot traffic. But now we may be approaching a new equilibrium, with a return to in-person shopping, tourist travel, and a new physical/digital hybrid shopper that has become more reliant than ever on tech conveniences.

Join us as industry expert James Cook shares with us:

- How is grocery faring with headwinds of inflation and return of dining out?
- Will urban CBD retailers ever see a return to pre-pandemic levels of sales?
- How have digital and physical retail experiences combined to blur traditional distinctions between online and offline shopping?
- Are entertainment and experiential retailers expanding?
- What is the status of quick service dining and casual restaurants?
- And more....



**James Cook**

*Americas Director of Research, Retail  
JLL*

James hosts Where We Buy podcast and co-hosts Everything We Know About Retail.

Moderator: **Holly Rome**

*Executive Vice President National Leasing , JLL*

**DATE:** September 14th, 2022

**TIME:** 8:00am - 9:30am  
7:30 Registration, 8:00am Program, 9:30am Adjourn

**LOCATION:** Bloomington - Minneapolis South Doubletree Hotel  
7800 Normandale Boulevard, Bloomington MN 55439

**REGISTRATION:** Visit [www.msca-online.com](http://www.msca-online.com) or call (952) 292-2414

**COST:** \$40 Members; \$55 Member at Door  
\$35 Student/Intern  
\$75 Non-member

- Pre-registration ends at noon on September 13th
- Substitutions or cancelations are allowed 24 hours in advance
- No shows will be billed

1.5 Real Estate Continuing Education Credits applied for.